NewsEDGE

In This Edition

BackupEDGE 02.03.01 Build 4

We're very pleased to announce that *BackupEDGE* 02.03.01 build 4 is now shipping and available for download. Media kits are also available for order.

Build 4 of 02.03.01 has been tested and is supported on:

- Red Hat Enterprise 5.4
- Red Hat Enterprise Linux 4.8
- Debian 5.0.3 Lenny

If you have any of these platforms, or an older release that you have updated, it is mandatory that you install 02.03.01 build 4 and then re-make your disaster recovery media.

Centos 5.4 has just become available and is under test. It should be certified very soon.

Note that starting with 02.03.01 build 2, *RecoverEDGE* supports the EXT4 filesystem.

Remember to periodically check the Linux Support Tables on our web site to see which Linux distributions we've certified.

Fixes / Patches

Also changed in *BackupEDGE* 02.03.01 build 4:

- Initialization of new FSP Resources was failing.
- Changes in *RecoverEDGE* for Linux have increased the number of hard drives supported.
- A few minor special case modifications have been made.

Updated User Guide

Section 6 of the User Guide, Configuring Disk-to-Disk backups, has been updated. The front of the section has a new table indicating compatibility with various USB and SATA fixed and removable hard disk products on different operating systems. Additionally, there are now sub-sections with specific storage device preparation examples for:

- 6.7 - Linux
- 6.8 - SCO OpenServer 6
- 6.9 - SCO OpenServer 5

The current User Guide can always be downloaded from the following URL:

Current User Guide

The User Guide is also included in the media kit.

Competitive Upgrades

In August 2009 separate SKUs were created for BackupEDGE upgrades:

MB2PUI - This is the new *Product Upgrade License*. It is used when upgrading an older 1.x release BackupEDGE to the current release, and when performing a cross-platform upgrade from one BackupEDGE 2.x supported platform to another. It includes one year of telephone support.

MB2CUI - This is the new *Competitive Upgrade License*. It is for those wishing to switch from retail copies of ARCserve, Arkeia, BRU, Lone-Tar, NetBackup, NetVault, TapeWare, Zmanda and similar products. ARCserve Lite, open source software and things that come free with tape drives or the operating system do not qualify. It also includes one year of telephone support, and costs more than the MB2PUI license, but still

significantly less than a new retail license.

MB2UI combined upgrade licenses are no longer available, although un-registered in-stock licenses at dealers and distributors are still usable for either upgrade through December 31, 2009. After that, they must be exchanged for **MB2PUI** licenses or will be voided.

The Next Generation

Our engineering team is hard at work on a next-generation *BackupEDGE* product.

The next release will introduce significant new functionality into the product, and open up new markets. To accomplish this, some of the user interfaces have to change. We'll announce a beta program when we're ready to go, but we want everyone to understand that there will be a learning curve with the next release and to be prepared. It won't be more difficult to use. In fact parts will be simpler. But it will be different.

Be Under Maintenance

While we have not yet decided on pricing for the next generation product. We HAVE decided to reward clients who have kept their products under a maintenance agreement.

Clients with a 2.x release that are not under a valid maintenance agreement will have to pay significantly more for an upgrade license than those under maintenance.

Clients with a 1.x product, which means they have owned the product for over 6 years without maintenance, will be ineligible for a maintenance upgrade and must purchase a new retail license.

To save the most, get your 2.x license under maintenance or upgrade your 1x license to 2.x soon.

Update / Upgrade Policies

The policies listed below are valid while BackupEDGE 02.03.0x is the current release. Remember, they will change with the next generation product, so be sure to get your licenses upgraded and / or under a valid maintenance agreement.

All users of *BackupEDGE* 02.00.01 (which started shipping on August 15, 2003) or later may download and install the current 02.03.01 build 4 release as a free update, provided it is on the same platform.

In-stock unregistered 2.x licenses will still work. There is no need to exchange or rotate them. Simply download the new release.

Users of legacy 01.0x releases may purchase an inexpensive upgrade from their favorite channel partner.

Download by clicking Downloads from the Microlite home page, or from your bookmark if you created one after last registering for a download.

Our formal policy for updates and upgrades can be found on our web site. It is available as a direct link from our home page, or by browsing to:

Update and Upgrade Policies

As always, I want to thank you all for your continued support of our products.

Tom Podnar - President
Microlite Corporation

Notices